INTRODUCTION

Gastroesophageal reflux disease (GERD) is a condition which develops when the reflux of stomach contents causes troublesome symptoms and/or complications(20). GERD prevalence is high, occurring in 12% to 20% of the urban population in Brazil(14), a figure equivalent to that in other countries. The importance of GERD has been emphasized as, in addition to its morbidity, there is a significant limitation to the health-related quality of life, such as permanent discomfort to the patient with repeated visits to the doctor, as well as high costs of exams and treatment(7).

There is no diagnostic marker for the disease and so the diagnosis is sometimes difficult, considering that the upper digestive endoscopy only provides a diagnosis when esophageal mucosa erosions are observed, which occurs in only 1/3 of cases.

The clinical treatment showed considerable improvement with the introduction of proton pump inhibitors (PPIs), which provide effective gastric acid secretion blockade (Figure 1). PPIs are usually prescribed at standard doses and given in the morning for a period of 4 to 8 weeks(16). Despite being a successful treatment in the majority of patients, PPI therapy failure may occur. In fact, unfortunately 20% to 42% of the cases may not respond to PPI therapy, with persistence of reflux symptoms or even the occurrence of new symptoms and esophagitis(2).

The present review presents and discusses the causes to GERD refractory to clinical treatment with PPIs. However it is worth mentioning that the term refractory may not be adequate in some cases, as it is not always a true treatment failure, but sometimes a diagnostic error, non-compliance to the proposed treatment or inadequate dose, etc. When treating a non-responsive patient, the physician’s first consideration should be to wonder whether the PPI potency was enough for gastric acid neutralization. This is

<table>
<thead>
<tr>
<th>Proton pump inhibitor (PPI)</th>
<th>Standard dose (mg/day)</th>
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<tr>
<td>Omeprazole</td>
<td>40</td>
</tr>
<tr>
<td>Lansoprazole</td>
<td>30</td>
</tr>
<tr>
<td>Rabeprazole</td>
<td>20</td>
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<tr>
<td>Pantoprazole</td>
<td>40</td>
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<tr>
<td>Esomeprazole</td>
<td>40</td>
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<tr>
<td>Pantoprazole-Mg</td>
<td>40</td>
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The main causes of the lack of response to PPI therapy are shown in Figure 3
certainly one of the cases of unsuccessful treatment, but other factors may also occur. Consequently, a careful review of the possible mechanisms of treatment failure, including the diagnosis, is required.

**DIAGNOSIS** (Figure 2)

**Upper digestive endoscopy (UDE)**

The usefulness of initially performing the UDE in GERD in young adult patients (younger than 40 years of age) with typical symptoms of GERD has been questioned, as it does not change the clinical management of the disease and may not disclose any important findings. However, at the III Brazilian Consensus on GERD using evidence-based medicine, the role of UDE as the first approach for GERD-suspected patients has been emphasized. The UDE is important as it can establish the diagnosis of erosive esophagitis, although this presentation is less frequent than non-erosive reflux disease (NERD). Peptic ulcer can be excluded, as well as the less likely esophageal or gastric cancer. Thus, the first test that should be performed in patients with refractory GERD is UDE.

**Prolonged pH-metry**

The esophageal 24-hour pH-metry is the next test of choice for patients with refractory GERD, while on twice-daily PPI therapy. However, it should be taken into consideration that the esophageal 24-hour pH-metry is no longer considered the gold standard test for reflux.

It is usual to suggest that patients with refractory GERD have nonacid gastroesophageal reflux. However,
other diagnoses need to be considered, which might be more common. As such, before attributing the reflux to a nonacid component, it should be remembered that these patients may really have acid reflux that was not characterized by the conventional 24-hour pH-metry test. The patient may present normal findings one day and abnormal findings the next day: 25% of the cases monitored by a telemetric capsule (“Bravo” system) that were previously considered normal by conventional 24-hour pH-metry test, when studied for 48 hours showed pathological patterns of acid esophageal reflux. Therefore, the ideal condition would be to test the reflux with the telemetric capsule for 48 hours, which is not possible in an everyday situation.

Other diagnostic methods

The development of investigative tests, such as the study of reflux by impedance/pH-metry, high-resolution esophageal manometry and gastric scintigraphy will probably contribute to better identify GERD. Such more sophisticated methods, however, are in our country more often associated with research laboratories, with some exceptions in large private centers. Unfortunately, they are not yet available in most Brazilian centers, particularly for patients treated at the public health system and therefore will not be discussed here in further details.

CAUSES OF TREATMENT FAILURE

As reported, although most reflux patients respond satisfactorily to PPIs, a figure of 20% to 42% may be considered “difficult to treat”, as they show no significant results to the initial treatment with PPIs. In such cases, there are several possibilities that may explain the difficulty to treat such patients, which are shown in Figure 3.

- Functional pyrosis
- Lack of adherence to the pharmacotherapeutic treatment
- Wrong or inadequately prescribed PPI doses
- GERD misdiagnosis
- Diagnostic error due to comorbidities and/or their treatment. Drug-induced esophagitis
- Genotype differences that confers altered capacity to metabolize PPI
- Nonacid gastroesophageal reflux
- Autoimmune skin diseases
- Eosinophilic esophagitis

FIGURE 3. GERD therapy with PPI: main causes of failure

Functional pyrosis

Functional pyrosis is part of the picture of the so-called “diagnostic errors”, as its symptoms mimic GERD and may induce misdiagnosis. In such cases, the clinical complaints suggesting GERD may not necessarily be related to acid reflux and should be considered indicative of other diagnoses such as achalasia, gastroparesis or functional pyrosis. Of these functional pyrosis is relatively more frequent, being defined as the presence of heartburn episodes occurring in the absence of gastroesophageal reflux, motility alterations or structural morphological abnormalities. It is caused by increased esophageal sensitivity and therefore, esophageal perception to the presence of acid.

The functional course of visceral hypersensitivity may occur in association with organic diseases such as GERD itself and in these cases, the clinical condition of the latter can be very intense. On the other hand, functional pyrosis in the absence of GERD can mimic the latter, when in fact it is essentially a functional alteration, where the administration of PPIs, even at higher doses, is not usually a suitable treatment conduct.

The pathophysiology of visceral hypersensitivity is complex and not completely understood, involving peripheral and central sensitivity as well as psycho-neuroimmunological interactions. Visceral hypersensitivity often improve with the administration of pain modulators such as tricyclic antidepressants (e.g. amitriptyline) and selective inhibitors of serotonin reuptake (e.g. fluoxetine) at lower doses than those used as antidepressants. Psychotherapy may also be beneficial, although there are no studies that allow its indication based on scientific evidence.

Lack of treatment adherence. Inadequate PPI dose

Outpatients with GERD treated at Clinics Hospital of the University of Sao Paolo School of Medicine, showed significant levels of nonadherence to treatment with PPIs (47.5%), having as main causes the irregular drug intake, drug administration outside the ideal time period or even treatment withdrawal. The recommendation therefore, is that treatment adherence should initially be investigated, which means verify whether the patient strictly and continuously follows the medical prescription.

In this regard, it is noteworthy the fact that the administration of PPIs should always be preceded for a period of at least 30 minutes before the food intake, as they in turn, stimulate the production of the proton pumps by the parietal cells, which will then be inhibited by the PPI action. This rule, however, is not always followed. In the United States, for example, about 70% of primary care physicians and 20% of gastroenterologists advise patients to take the evening dose of PPIs before bedtime and do not believe that the association between drug and food is really important. When symptoms persist and adherence to treatment has been confirmed, it is recommended to substitute the PPIs. An alternative that can precede PPI substitution is the prescription of a double dose of the drug (before breakfast and before dinner), a condition in which up to 25% of patients begin to have satisfactory clinical response. Therefore, those who show no improvement with the use of higher PPI dose for a period 4-8 weeks should be considered as patients with “refractory GERD”.

Presence of comorbidities. Pill-induced esophagitis

As with the prevalence of GERD, the frequency of comorbidities increases with age. In Clinics Hospital of Uni-
versity of Sao Paulo, a tertiary-care hospital, it was observed that 87% of patients with mean a age of 55 years had some associated comorbidity. The more frequent are: hypertension, dyslipidemia, obesity, depression, diabetes and arthrosis. Visceral sensitivity can be altered in these conditions and, on the other hand, the drugs used for treatment of the comorbidities may also be complicating factors in the therapeutic response to PPIs, depending on the digestive adverse events.

Figure 4 shows examples of drugs used for these diseases and their main adverse events in the upper gastrointestinal tract.

The routine ingestion of tablets/pills may itself constitute a problem, particularly in children and elderly patients. In the elderly, medication-induced esophagitis can lead to chronic complaints due to complications of esophageal motor changes or even undiagnosed stenosis. Endoscopic evaluation shows the presence of one or more changes surrounded by normal mucosa and the occurrence of diffuse inflammation, whitish exudate, fibrotic stenosis and even organ perforation have also been reported. The most common site of esophageal injury caused by pill ingestion is at the junction between the proximal and middle third of the organ, where the amplitude of peristaltic waves is relatively low and the esophagus is compressed by the aortic arch.

The main drugs in tablet/pill presentation that might induce esophagitis are shown in Figure 5.

### FIGURE 4. More common medications used in the comorbidities associated to GERD and their principal adverse events in the upper digestive tract

<table>
<thead>
<tr>
<th>Drug / indication</th>
<th>Adverse event</th>
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<tr>
<td>statins / hypercholesterolemia</td>
<td>dyspepsia, abdominal pain, nausea</td>
</tr>
<tr>
<td>enalapril / arterial hypertension</td>
<td>nausea, abdominal pain, dyspepsia, cough</td>
</tr>
<tr>
<td>sibutramine / obesity</td>
<td>nausea, vomiting</td>
</tr>
<tr>
<td>fluoxetine / depression</td>
<td>nausea, vomiting, dry mouth</td>
</tr>
<tr>
<td>metformin / diabetes mellitus</td>
<td>abdominal discomfort, nausea, vomiting</td>
</tr>
<tr>
<td>non-steroidal anti-inflammatory drugs / arthrosis</td>
<td>epigastralgia, nausea, vomiting, dyspepsia, g.i. hemorrhage, peptic ulcer</td>
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The management in these cases consists essentially in the withdrawal of the pill/tablet inducing inflammation in the esophageal mucosa, and treatment with proton pump inhibitors or sucralfate. The stenosis cases require dilatation. Preventive care is important: the patients in general, especially the elderly, should always take the pills/tablets with a glass of water and not lie down within at least one hour after the ingestion.

### Genotypic differences: resistance to acid suppression

PPIs are metabolized in the liver by cytochrome P450 2c. Although genotypic differences between patients are relatively infrequent, genetic variations may occur regarding the capacity to metabolize PPIs by P450, i.e., the velocity at which PPIs are metabolized. Thus, individuals who are “fast metabolizers” of PPIs show a lower decrease in gastric acidity and therefore lower rates of esophagitis healing. Differently, in the “slow” or “intermediate metabolizers” of PPIs, the PPIs are metabolized more slowly and their action is longer-lasting. It is interesting to observe that the genetic pattern of rapid metabolism of PPIs is more common in Asians (12%-20%) than in the Caucasian western population (3%-6%)..

### Non-acid or weakly acid reflux

Thanks to the new methodology represented by esophageal impedance, it is possible to measure the movement of liquids and gases within the esophagus. When the impedance is associated with pH (“pH-metry-impedance”), non-acid reflux can be quantitatively assessed (one should avoid using the term “alkaline reflux” or “bile reflux”). In this case, some cases labeled as “non-acid reflux” actually constitute weakly acidic reflux (pH between 4.0 and 6.5) that occurs during the day. Results of observation of patients with GERD undergoing treatment with PPIs administered twice daily, suggest that 20%-40% of them have non-acid reflux, which probably contributes to the persistence of symptoms.

The management in these cases may be relatively complicated, as there is no conclusive evidence on the most appropriate treatment. Surgical intervention (fundoplication) could be considered the ideal solution for the treatment of cases of non-acid or weakly acid reflux. However, the role of antireflux surgery and also the clinical treatment have not yet been properly studied as Evidence-Based Medicine.

Advances in the treatment of these patients have been carried out with Baclofen and other GABA receptor agonists with non-acid reflux improvement as well as symptoms associated with it. The adverse event profile of the drug, including dizziness and sleepiness has, however, limited its use. The new GABA receptor agonists are promising drugs, currently being studied, such as losagaban and arabaclafen, which have a low profile of adverse effects on the central nervous system.

### Autoimmune skin disorders

Some autoimmune skin disorders may affect the esophagus such as epidermolysis bullosa, pemphigus vulgaris, cicatricial pemphigoid and lichen planus. Patients are usually middle-aged women who complain of heartburn and dysphagia (caused by proximal esophageal strictures). The
skin lesions are not always characteristic of the disease. When esophagitis involves the formation of vesicles or blisters, mucosal biopsies should be submitted to direct and indirect immunofluorescence to attain the correct diagnosis. Treatment should be instituted by a dermatologist as it is necessary to have experience with the immunosuppression that these cases may require.

**Eosinophilic esophagitis**

Eosinophilic esophagitis is a disorder characterized by several digestive symptoms that may be similar to those of GERD, such as dysphagia and vomiting. These occur in association with intense esophageal eosinophilia, which is not responsive to acid blockade. It is noteworthy the fact that many of these patients have GERD as the underlying disease, in association with eosinophilic esophagitis, while others have asthma or food allergies (especially milk, eggs, soy, peanuts or melon). Moreover, significant results have been obtained with budesonide dissolved in the mouth twice daily for a period of 3 months, with a substantial reduction in the number of eosinophils and symptom improvement. There are few treatment options such as the removal of allergens from the diet and the use of inhaled steroids such as fluticasone, properly administered (dissolved in the mouth) and serotonin reuptake blockers in low doses.

The endoscopy usually discloses multiple rings or white spots of exudate on the mucosa. The definitive diagnosis is based essentially on histopathological examination of the esophageal biopsy: the fragments must have 15 to 20 or more eosinophils per high-magnification fields. Noteworthy is the fact that peripheral eosinophilia is uncommon in these cases.

There are few treatment options such as removal of allergens from the diet and the use of inhaled steroids such as fluticasone, properly administered (dissolved in the mouth) twice daily for a period of 3 months, with a substantial reduction in the number of eosinophils and symptom improvement. Moreover, significant results have been obtained with budesonide. When the treatment with inhaled steroids is unsatisfactory, another possibility is the use of leukotriene D4 antagonists (montelukast) or oral prednisone.

**CONCLUSIONS**

Patients with GERD who meet the criteria to be considered refractory to medical treatment, must first be submitted to endoscopy in order to exclude peptic ulcer disease and cancer, in addition to allow the diagnosis of mucosal erosions that characterize erosive esophagitis.

The possibility of non-adherence to treatment, misdiagnosis, drug-induced esophagitis, skin disorders or autoimmune eosinophilic esophagitis should be considered and appropriately excluded. Furthermore, there is a less likely possibility of the occurrence of a hypersecretion syndrome such as Zollinger-Ellison or a genotypic trait that involves the altered capacity to metabolize PPIs.

When endoscopic findings are normal, the investigation must be extended with the available resources. The 24-hour pH-metry and, when appropriate, the pH-metry-impedance study should be performed, considering that the observation time of 24 hours for the pH-metry might possibly be not enough to characterize acid reflux.

Considering the less frequent diagnosis of non-acid reflux, the clinical and/or surgical conduct is more difficult, as there are no studies that allow an evidence-based decision. Yet, from the clinical point of view, the use of sucralfate or cholestyramine can offer good results, as well as the fundoplication performed by an experienced surgeon.

One should not forget to consider the less frequent hypothesis of achalasia and gastroparesis, and more often, functional pyrosis caused by visceral hypersensitivity, which is treated with pain modulators such as tricyclic antidepressants and serotonin reuptake blockers in low doses.

Figure 2 shows the clinical algorithm for the main possibilities of refractory GERD.
REFERENCES


